

Global Leadership Curricula

Focused on addressing management skills, CultureShift's half-day, facilitated, Global Leadership modules address topics such as: culture's impact on business, assessing intercultural competence, communicating effectively across cultures, and building productive multicultural teams.

Management Skills Training Modules

Culture's Impact on Business

Participants examine a series of case studies to identify factors relevant to intercultural communications in the globalized business world.

Intercultural Self-Awareness and Self-Management Competencies

Participants are introduced to the Intercultural Development Inventory, a highly-acclaimed tool for assessing intercultural capacity and planning in-service continuing education.

Communicating Effectively Across Cultures

Principles of effective communication are examined in light of how culture informs the ways in which we send and receive messages.

Competencies Needed for Managing a Multicultural Workgroup

Recent research highlights the following competencies required for managing today's globalized workforce: *cultural empathy, learning on the job, communication competence, general managerial skills, and personal style*. Understand why simple, culture-specific "how-to's" are not enough.

Building Productive Multicultural Teams

Examines the factors that affect the performance of multicultural workgroups and addresses the process of creating alignment among team members. Participants learn seven key steps for building a productive multicultural team.

Applying Cross-cultural Communication Skills to Workplace Challenges

Participants examine a series of case studies, implementing their developed intercultural competency, intercultural communication skills, and multicultural team management processes.

Embedding Intercultural Competence in Organizational Culture

Organizational culture is examined in light of a desire to embed intercultural competence as a key distinctive of your company's place in the global market.